

SANTA BARBARA WATERFRONT MARINA 1 REPLACEMENT PROJECT STAKEHOLDER QUESTIONNAIRE RESPONSE SUMMARY

Respondents:

In December of 2007 a Stakeholder Questionnaire survey went out to all Santa Barbara slipholders, Tenants, and Harbor Maintenance Services. The questionnaire was made available online and at the Harbormaster's Office. Most of the 125 stakeholders who responded are slipholders in Marina 1. The Marina 1 replacement project will replace the main headwalk and fingers O and P in the first 3 phases. Construction is tentatively scheduled to begin the winter of 2008/09.

Thank you for participating.
The following is a summary of the responses.

GENERAL

- 1 Is your boat power or sail?

65% of the respondents own sailboats.

| Sail Boats vs. Power Boats in Marina 1 | | |
|--|-----|-------|
| Sail boats | 81 | 64.8% |
| Power boats | 42 | 33.6% |
| Declined to state | 2 | 1.6% |
| Total | 125 | 100% |

- 2 Boat Length: _____ ft. _____ in.
Beam: _____ ft. _____ in.
Draft: _____ ft. _____ in.

81% of the respondents have boats ranging from 25' to 40' lengths.
69% of the Marina 1 slips are in the 25' to 35' range.

| Respondent's Boat Length | | |
|--------------------------|-----|--------|
| 25' - 30' | 42 | 33.6% |
| 31' - 35' | 29 | 23.2% |
| 36' - 40' | 30 | 24.0% |
| 41' - 45' | 10 | 8.0% |
| 46' - 50' | 5 | 4.0% |
| over 50' | 7 | 5.6% |
| did not specify | 2 | 1.6% |
| Total | 125 | 100.0% |

| Marina 1 Slip Inventory | | |
|-------------------------|-----|--------|
| 25' | 148 | 24.8% |
| 30' | 128 | 21.4% |
| 35' | 136 | 22.8% |
| 40' | 73 | 12.2% |
| 50' | 63 | 10.6% |
| 60' | 29 | 4.9% |
| End Ties | 20 | 3.4% |
| Total | 597 | 100.0% |

3 Slip Location: Responses collected from every finger of Marina 1.

4. What type of slip holder are you (Circle One)?

The majority of respondents are recreational boaters.

| Type of Slipholder | | |
|----------------------|-----|--------|
| Recreation | 103 | 82.4% |
| Liveaboard | 13 | 10.4% |
| Commercial Fishermen | 4 | 3.2% |
| Other | 3 | 2.4% |
| Yacht Sales | 1 | 0.8% |
| Commercial Operator | 1 | 0.8% |
| Total | 125 | 100.0% |

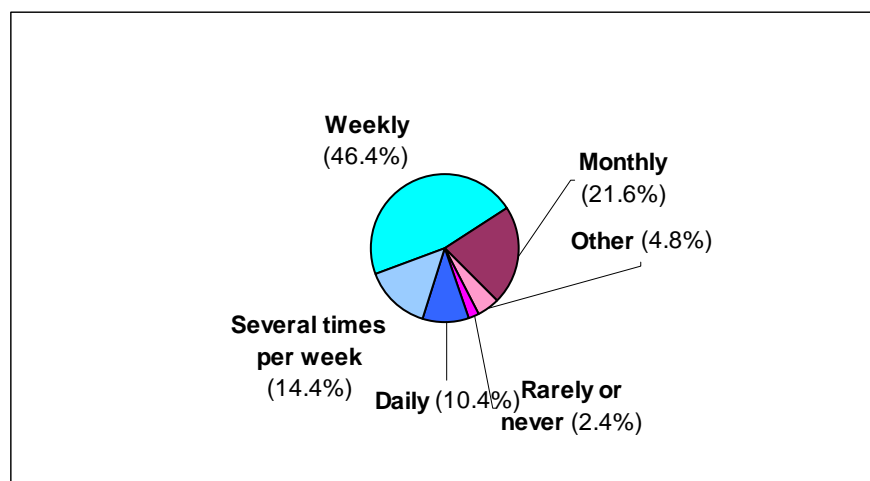
5. Are the utilities provided to you on the docks adequate for your boat?

The majority of respondents have sufficient utility provisions.
A complete list of additional utility comments is available at the Waterfront Department office or online http://www.santabarbaraca.gov/Government/Departments/Waterfront/Marina_1_Replacement_Project_and_Questionnaire.htm

| % of 125 Stating Adequate Utilities | | |
|-------------------------------------|-----|-----|
| Power | 120 | 96% |
| Water | 119 | 95% |
| Telephone | 106 | 85% |
| Lighting | 110 | 88% |
| Sewage pumpout | 105 | 84% |
| Television | 94 | 75% |

6. How often do you use your boat?

Over 2/3 of the respondents use their boat weekly or more frequently.



7. What other amenities would you like to see provided on the docks?

Common amenity requests include:

- Bigger/ better dock boxes
- Better rub-rails
- Dinghy/ kayak storage
- More cleats/ bigger cleats on end-ties
- Trash/ recycle bins
- Wi-fi and/or internet

A complete list of other amenities requested is available at the Waterfront Department office or online at

http://www.santabarbaraca.gov/Government/Departments/Waterfront/Marina_1_Replacement_Project_and_Questionnaire.htm

8. Please list anything you like or dislike about the existing marina.

Common Likes/ Dislikes include:

- The harbor is enjoyable and it's peaceful
- The bathrooms are clean and well taken care of
- Dislike narrow slips
- Want the bathrooms near the entry gate upgraded
- Closer parking designated to slipholders

A complete list of likes and dislikes is available at the Waterfront Department office or online at

http://www.santabarbaraca.gov/Government/Departments/Waterfront/Marina_1_Replacement_Project_and_Questionnaire.htm

CONSTRUCTION

- 1 How long can your vessel reasonably be docked without electrical power?

Almost half can dock without electricity for one week or less.

| Length of time docked: | W/out Electricity | |
|------------------------|-------------------|--------|
| Less than 48 hours | 29 | 23.2% |
| 48 hours to 1 week | 29 | 23.2% |
| 1 to 2 weeks | 19 | 15.2% |
| 2 weeks to 1 month | 21 | 16.8% |
| Longer than 1 month | 15 | 12.0% |
| Never/Not specified | 12 | 9.6% |
| Total | 125 | 100.0% |

2. How long can your vessel reasonably be docked without utilities other than electrical power (e.g. potable water, cable TV, telephone)?

Almost half can dock without utilities other than electricity for longer than a month.

| Length of time docked: | W/out Other Utilities | |
|------------------------|-----------------------|--------------|
| Less than 48 hours | 11 | 8.8% |
| 48 hours to 1 week | 18 | 14.4% |
| 1 to 2 weeks | 23 | 18.4% |
| 2 weeks to 1 month | 24 | 19.2% |
| Longer than 1 month | 46 | 36.8% |
| Never/Not specified | 3 | 2.4% |
| Total | 125 | 100.0% |

3. Would you consider “rafting” your vessel with other vessels along a walkway or end-tie within Santa Barbara harbor during construction? (Assume that no utilities would be available.)

Yes/No If yes, how long?

Nearly half willing to raft.
Those who would consider rafting would do so for about two weeks.

| Would the boater consider rafting | | |
|-----------------------------------|-----------|--------------|
| Yes | 63 | 50.4% |
| No | 62 | 49.6% |
| Total | 125 | 100.0% |
| Length of time rafted: | | |
| Less than 48 hours | 9 | 14.3% |
| 48 hours to 1 week | 12 | 19.0% |
| 1 to 2 weeks | 14 | 22.2% |
| 2 weeks to 1 month | 15 | 23.8% |
| Longer than 1 month | 7 | 11.1% |
| Not specified | 6 | 9.5% |
| Total | 63 | 100.0% |

4. If alternate dock space arrangements were made by the City for your vessel, would you be willing to relocate your vessel to Ventura or Channel Islands harbor during the project?

Yes / No (Circle One)

About ¼ of the stakeholders who responded would rather not relocate to Ventura or Channel Islands.

| Would the boater consider relocating | | |
|--------------------------------------|-----------|--------------|
| Yes | 29 | 23.2% |
| No | 96 | 76.8% |
| Total | 125 | 100.0% |

5. Do you require special considerations relative to access to/from your vessel, operation of your vessel, or utilities, of which the Waterfront should be aware?

Yes / No (Circle One) If yes, please explain.

Common considerations focus on access to boats.

A complete list of individual considerations is available at the Waterfront Department office or online at

http://www.santabarbaraca.gov/Government/Departments/Waterfront/Marina_1_Replacement_Project_and_Questionnaire.htm

6. Please list any concerns you may have about City plans for rebuilding the existing marina, if any.

Stakeholders had a wide variety of concerns.

A complete list of concerns is available at the Waterfront Department office or online at

http://www.santabarbaraca.gov/Government/Departments/Waterfront/Marina_1_Replacement_Project_and_Questionnaire.htm

Note any other issues you wish the City would consider for this project:

A complete list of other issues is available at the Waterfront Department office or online at

http://www.santabarbaraca.gov/Government/Departments/Waterfront/Marina_1_Replacement_Project_and_Questionnaire.htm

Common matters include:

| | |
|-----------------------|-----------------|
| Access | Navigability |
| Alternative Materials | Necessity |
| Clutter | Noise |
| Cost | Parking |
| Damage | Phase frequency |
| Duration | Safety |
| Dust | Security |
| Inconvenience | Transformers |

Thank you completing the questionnaire.

COMMENTS REGARDING UTILITY ADEQUACY

SANTA BARBARA WATERFRONT MARINA 1 REPLACEMENT PROJECT STAKEHOLDER QUESTIONNAIRE RESPONSE SUMMARY

POWER

- 208v-10 is ok
- Amperage ok, running cable across deck is an inconvenience and potential safety hazard
- Electrical pedestal should be altered. Take into consideration the fact of installing electrical meters and billing companies are available for very minimal charge
- However, I would like the outlet(s) to be located on the water side in order to avoid tripping
- Need both 125/250 @ 50 A & 30 A. NOTE: Make sure outlet faces down - now the plug cover of box and cord stick into walkway
- No! My boat requires twice the service provided
- Not enough
- Only use power if working on boat or staying overnight
- The box needs replacement

WATER

- Low pressure is barely adequate
- Mainly used for washing boat or flushing sea water cooling lines
- No pressure
- No! Water pressure is awful
- Pressure could be better
- pressure's a bit low
- Running hose across dock is inconvenient and a potential safety hazard
- The box needs replacement
- Would like our own faucet/hose bib, not a shared hose bib

LIGHTING

- A little better dock lighting would be nice including the ability to turn a light on around the boat
- Barely adequate
- Barely. Lights in both dock boxes would be nice
- But the walkway between R & S could use more lights on main walk
- Could be better
- Could be lighter though
- Existing lighting barely adequate. Need better light and video surveillance in future
- Fingers are dark in many areas
- I like the lighting located on the dock boxes. Please do not install overhead lighting
- I little more lighting on docks would be great
- Just adequate
- Less is better

COMMENTS REGARDING UTILITY ADEQUACY

- Lighting at night is very minimal needs to be improved/ increased coverage on docks
- Lighting is okay, but edge of main walkway needs to be painted white or have a reflector strip
- Lighting needs to be improved
- Lighting on dock box does not work
- Lighting on walkways could be better
- No! There are not enough lights to see at night
- None presently provided
- Not sufficient enough for safety
- Prefer down lighting at dock level as it is, no overhead lighting!!
- The D finger is very dark at night
- The low lighting on the dock boxes is preferred as it is now, as opposed to lamp posts
- Too dark at finger entrances - night boat entry difficult

SEWAGE PUMPOUT

- A friend who has a boat in Anacortes, Washington told me that they have a sewage pump out boat service - now, that would be a great service
- Doesn't always work. The one on the marina 1 main walkway
- Don't use
- Don't use
- Don't use
- More pumpouts would be good
- Need more - help prevent illegal overboard dumping!
- Newer marinas all seem to have pumpouts on the docks
- None at slip
- Not close enough
- Often non-functioning
- Only the fuel dock works all the time
- Sometimes lack of vacuum
- Sometimes works, sometimes not
- Thank you for the dump out facility, as previously I had to dump in the toilets
- There are too few
- There could be more areas provided
- Very useful
- When the pump works
- When working - perhaps a pumpout for marinas 2, 3, & 4?

TELEPHONE ACCESS

- N/A cell phone coverage could be improved
- Need wi-fi for computers (internet connection)
- No need
- None needed
- Not aware of this, don't use it
- Not used
- Not used

COMMENTS REGARDING UTILITY ADEQUACY

- Service lines and outlet location could be improved. Outlets should be on boat side
- Use cell phone
- Use cell phone
- Use our cell phone
- We don't have functioning lines in dock box
- We don't use
- We use our cell phones

TELEVISION

- Need wireless internet connection
- No TV at slip
- No TV
- None - off air is poor
- None needed
- Not a problem as I'm on aerial antenna
- Not aware of this, don't use it
- Not used
- Not used
- Not used
- Plug ins for Cox cable would be nice
- Service lines and outlet location could be improved. Outlets should be on boat side
- The cable company had trouble hooking me up
- We don't have one aboard but probably will have in the future
- Would be nice to have cable

REQUESTED AMENITIES

SANTA BARBARA WATERFRONT MARINA 1 REPLACEMENT PROJECT STAKEHOLDER QUESTIONNAIRE RESPONSE SUMMARY

- 1. Get rid of underwater protrusion on 1G2 that I have to dodge every time. 2. Better rubber rub rails on dock. 3. ***** Four position dock line tie-up provision instead of 3 i.e. spring line won't keep hull off dock at AM S.E. or storm winds. Blue hull is therefore continually scuffed. 4.*** Dinghy storage
- Wi-fi access. 2. Ladders at the end of docks in case fall in water. 3. Better lighting
- All dock boxes replaced with larger
- Another laundry facility would be nice
- Basic cable for TV
- Better dock carts, More carts, enforcement of bike riding and dogs on leash
- Better dock protection, especially corner fenders etc
- Better dock storage
- Better dock box
- Better entry security gate. We pay a tax because we are using public property for private purpose
- Better looking trash receptacles (plus of course) recycle bins (larger?). Old tin cans with chains are a pretty sore sight
- Better security gate???
- Bigger dock boxes, bigger bumpers around the slips
- Bigger dock boxes
- Cable
- Cable and satellite
- Cable TV
- Cable TV - High speed internet
- Cable TV/ wireless internet access
- Dinghy storage!
- Electrical vaults below dock deck level. Recycle cans out on fingers
- Emergency contact phone capability direct to Harbor Patrol. Recycle bins on fingers. Debris nets on each finger.
- Filter water for washing boat
- Free high speed wireless internet access
- free wi-fi
- High definition Cox cable. Wireless internet
- high speed internet access
- Internet Connection
- Internet, sat TV
- Internet
- It would be nice to have racks for boaters to store their kayaks. A small monthly fee could be charged to cover the cost

REQUESTED AMENITIES

- Kayak/ inflatable storage
- Keep it simple but clean and safe
- Larger cleats
- Larger dock boxes
- Larger storage bins
- Larger waterproof/ ash proof dock boxes. Wireless internet. More forgiving cushioning at the waterline
- Loose cleats
- Mobile pumpout service
- More cleats to tie boats better
- More lighting and more cleats for tie down. I'd also like to have some sort of attachment to the piling for tie down
- More pumpouts - one on each finger with hose to reach all boat on that finger - or funded pumpout boat
- More water pressure
- Never again install those horrible overhead lights that blight Marina 3
- Reduced electrolysis
- Restroom showers should have low flow water saving shower heads - I can't believe how much hot water is used by some people
- Some provision to store a sea kayak on edge out of water
- Some type of kayak storage and ladders to get on the dock if you fall in the water
- The current 30 amp electrical service is ok and better than the previous 20 amp service. Another 10 amp (40 amps) would be outstanding
- TV Cable
- We need to figure out something for kayaks
- Wi-fi, espresso bar, martini bar, and cigars
- Wireless computer hook up
- Wireless internet access
- Wireless internet service
- Wireless internet
- Wireless internet
- Wireless internet
- Wireless internet. Laundromat on marina 1. Ladders on fingers for overboard recovery or on main walkway

LIKES AND DISLIKES

SANTA BARBARA WATERFRONT MARINA 1 REPLACEMENT PROJECT STAKEHOLDER QUESTIONNAIRE RESPONSE SUMMARY

LIKES

- Love the sunsets leaving finger 1G2. 2. Love the camaraderie and friends in marina one. 3. We enjoy Harbor Patrol Officers Monica and Billy. 4. Best waterfront property for middle income people in SB IF you got in early!
- Best run marina from San Diego to Vancouver!
- Everything is fine
- Everything is OK
- Good bathroom facilities
- I do like the Harbor Patrol Officers and office staff. They are all very courteous and helpful
- I have lived here in SB Marina for 16 years. I love my life here, no better place to raise children
- I like cleanliness
- I like everything provided and appreciate how well the docks and harbor are maintained
- I like it fine just the way it is
- I like the atmosphere and quiet
- It's in Santa Barbara!
- Like everything
- Like quite, and low lighting
- Love the "ambiance", harbor staff polite and helpful
- Nice place to be
- Our harbor is very beautiful
- Restrooms behind gates, concrete docks
- Services are very good. Bathrooms are clean and well taken care of. I had a problem with dock deterioration and it was repaired promptly. Harbor crew has been friendly and responsive
- The cleaning services are great!
- The officers of the Harbor Patrol are a tremendous asset to the boating community. Every year they demonstrate their skill and bravery and we are very proud and grateful!
- Very convenient. Friendly City workers
- We enjoy the harbor and its peaceful quality. It is a great place to enjoy the fireworks from. The upgrades will be welcome as there are many things showing their age. Maintenance is super! The bathrooms are always clean and stocked with necessary items!

DISLIKES

- 2 dollies by Harbor Master's office
- As a slip holder down wind from the dry-dock, the complaint is the pollutants - mostly grinding bottom paint and brightwork dust
- Bad parking! Slip holders should have highest priority over other parking spot users.

LIKES AND DISLIKES

Possible designated areas for Marina 1 slip holders

- Bathroom cleaning schedule leaves marina 1 being cleaned in early afternoon when it's most active. If the schedule could be examined and adjusted to dovetail better with marina use it might make a great many people happy
- Be careful not to get too "politically correct" in enforcing regulations
- Behind my slip 1K2 is a protrusion from the main walkway which interferes with safe ingress and egress to and from my slip
- Better lighting on main dock walkway
- Cameras needed at gates and restroom. Areas to slow down crime. Dogs off leashes
- Cluttered stuff on fingers next to boats
- dislike the cluttered stuff on fingers next to boats
- Dislike the long walk to the end, the constant dredging, the exposure to big surf
- Docks on only one side of boat
- End-tie dock cleats should be larger to accommodate large lines. Derelicts should be removed
- Having the derelict boats come in during stormy weather. They're dangerously sloppy and overloaded with junk
- I also own "Taxi Dancer" and we have run aground turning into our slip. It is so shallow between the dredge and marina 1 that we can't get into our slip. Draft on Taxi 10' P end tie
- I think slip owners should have more of a preference in parking
- I very much like the lighting located in the dock box, low where you walk and NOT OVERHEAD like in other marinas. Also, we could improve the way cleats are attached to the docks. They seem like an ongoing maintenance issue and are difficult to repair/ replace
- I wish there weren't so many liveaboards concentrated around my boat
- Improve the bathrooms, cleaner showers
- Increasing crowds make parking and fishing operations more difficult. Widen the walkways? More parking? Wider parking slots
- Just needs more power. If I run my marine heater and toaster oven and coffee maker at same time, my power goes out!
- Key access could be more restrictive
- Lack of docks on both sides of the boat
- large transformers partially block main walkway
- Marina 1 bathrooms are kept in a dirty and shabby manner. Clean up crews need to be doubled in marina 1.
- My biggest issues are cluttered walkways, including power lines, hoses and bows hanging over
- Need more 60' slips in harbor
- Need more lighting on main walkway in marina 1
- No issues
- Old boats that are never used. I have one next to me and it's an eyesore
- Only have 1/2 of dock box
- on our specific slip there wouldn't be a place to set a power supply for a device to raise our boat out of the water to protect the bottom

LIKES AND DISLIKES

- Parking! Permits for the car instead of for the slip holder - we often use different cars for equipment etc. Cars/vans that never move
- People who bring their dogs into the bathrooms/ shower rooms
- Present design catches kelp - need flow through design when replaced
- Shared slips, uncontrolled pets (feces on deck)
- Slips are too narrow
- Some things that are simple maintenance take too long to fix like burnt out lights. Also need more enforcement of rules for dogs running loose.
- stop using plastic bags in trash
- The bathrooms near the entry gate to Marina 1 need to be upgraded
- The existing marina is fine the way it is. Let's not look for new ways to spend other people's money
- The restroom on the east end of the marina. Access to the debris nets. Electrical transmitters on the main walkway rather than on the fingers
- Trash receptacles/ cans and lighting
- Two boats in slip - need walkway on both sides
- Would like pole separators between vessels

SPECIAL CONSIDERATIONS

SANTA BARBARA WATERFRONT MARINA 1 REPLACEMENT PROJECT STAKEHOLDER QUESTIONNAIRE RESPONSE SUMMARY

RELATIVE TO ACCESS TO/FROM VESSEL

- Basic access will be just fine
- Down wind slip good for docking (bow too light in wind)
- Foot access to boat
- Handicap issues: neck/back injuries
- I have to walk with one crutch so the width of the main walkway on the individual finger is of concern. Because of my physical limitations rafting is out for us
- I race the boat Wednesdays and sail or race every weekend. I need access and able to take the boat out on a regular basis
- I'm a liveaboard full time and need access to my boat every day. I come and go off my boat all day. A dinghy dock would help during construction - move the mooring dinghy dock to marina 3 ramp (temporary)
- Just that I use both vessels on a daily basis and need access to both as much as possible
- Long walk to east end of P12
- My husband, Henry, has a stroke and also has been diagnosed with Parkinson's. We depend on others to help us with our boat
- Need to show boats to potential clients
- Our boat is on our hydro hoist and raced on a regular basis
- Vessel is 68K lbs and is all wood with a new \$100K paint job. It has a lot of windage and needs secure cleats and decent beam space, i.e. it's heavy, it's fragile, and repainting dings costs a lot
- We live aboard, myself and my daughter 11 yrs - school daily etc
- Would like two weeks notice of special situations

RELATIVE TO OPERATION OF VESSEL

- Need to show boats to potential clients.

RELATIVE TO VESSEL UTILITIES

- As this is our only home, we would appreciate all considerations made possible for us
- Basic utilities will be just fine
- I need power to run pumps for live fish once or twice a week and charging batteries
- Need to show boats to potential clients

LIST OF CONCERNS

SANTA BARBARA WATERFRONT MARINA 1 REPLACEMENT PROJECT STAKEHOLDER QUESTIONNAIRE RESPONSE SUMMARY

- Ability to continue to use our boat: electricity needed
- access to boat - visit 2/weeks for lunch, etc
- Access to my boat for use
- Access to the boat. Please do NOT change to overhead lighting like the other marinas. Lighting at the dock boxes is great. Also, cleats working loose have been an ongoing maintenance concern. Can we design a better attachment?
- Better lighting!!!
- Cost
- Could be costly to our business and our clients if we can't display and show boats
- Delays from initial time projections
- Disruption of utilities and access during the construction which will last for years. Potential for increases in slip fees to pay for construction without budget constraints
- Do small sections at a time so as not to inconvenience boat owners
- Don't want to be moved any closer to the breakwater
- Dredge the harbor so we can get to our slips
- High tide and storm results in peril as docks may actually LIFT OFF PILINGS! New pilings should be higher above water with "preventors"? "collars"? It seems: Sea level may be rising a few inches a year? (Global warming?)
- Hold to schedules
- I believe it will be possible to strategize phases to people are minimally impacted
- I believe the marina needs larger slips to meet the demand
- I do not mind relocating temporarily within the SB harbor. But it would be a hardship getting to work from Ventura County
- I feel provisions for a dry-dock should be retained. Close by alternatives to the boat yard should be available to boat owners
- I hope that the stakeholder's slip fees don't have to go up too much to shoulder the burden of the construction costs. Also who would be responsible to damage occurring during moving raft ups during construction
- I think the Marina is just fine as is. Repairs and maintenance make far more economic sense than "rebuilding"
- I think there's more life left in the existing structures
- I think you need a second and third opinion on the existing condition of Marina 1. The real work that has been done on my finger (D) is negligible and I think it's in good shape right now
- I use my boat more than 99% of other boaters and am concerned about having access and the ability to use my boat during the various construction phases
- I would certainly like to keep my present slip location
- I would like to be able to use my boat during construction of my finger
- If finger P is extended I am afraid that the clearance between end of finger P and the

LIST OF CONCERNS

seawall will be too close when passing other boats

- If our boats are rafted or relocated to Ventura, will our slip fees be reduced or waived?
- Inconvenience. Dirt and dust
- Inconvenient
- It doesn't seem like it needs it to me
- It is very important to consult with insurance inspectors for what they may feel comfortable with safety issues
- I've seen no evidence the city has visited/researched other marinas between SF and SD to compare cost and durability of alternate building materials. SWYC in San Diego has beautiful and durable recycled plastic faux wood docks, for instance. New concrete docks will begin to crack and degrade almost as soon as they are installed
- Length of time I may be displaced
- Length of time of displacement from slip, visual impacts. Length of time of disruption of main walkway. Boat safety during interim docking
- Loss of quiet enjoyment on boat. Limited and crowded access. Loss of privacy. Damage to boat. Increased fees. Thefts by workers/ contractors; unlimited access by same
- Maintaining width - we only have 2 inches at the beam. Want to retain the same slip
- Major upheaval in moving boats invites huge risk of damage and vandalism (local watch team disruptions). Video surveillance must accompany such disruptions and if possible, video accessible via the internet during the process (web cam style)
- My concern is the time it's taking. If the docks are at the end of their life, how will you make them last another 15 years which is half their life expectancy
- Need more 40' slips
- No concerns. I enthusiastically support the project and am willing to cooperate in any way I can
- No water - electricity. Bring the pumpout stations to each finger so people who never move their boat are less likely to pump overboard
- None, you guys are great!
- None
- None
- Only the fact that when I stay on the boat for a week or two that I can get to it
- Please update the electrical
- Providing access to fingers during main walk construction - not being displaced too far or too long during the specific finger construction where boat is located
- Rafting could damage boats
- Seems to me the City is going about this with sufficient organization and planning to ensure it will be as painless as possible. Thanks
- Since I often leave the harbor before first light, rafting up with other boats would be unsafe. If it means I will have less to negotiate strange boats in the darkness, that would be a hazard and unacceptable
- Slip hazard at the walkway around the new bathroom. Are there slip changes being considered?
- Thank you
- The existing marina is as good as or better than many marinas I have seen elsewhere. This project could easily be delayed 5 years

LIST OF CONCERNS

- The length of time my boat will be displaced. I have concerns over ease of access to the boat because of grandchildren and elderly mother in law
- The proposed extension of finger P for 4 more slips will make it more difficult to navigate that corner. That's a very busy area already
- The reason I opted out for rafting and agreed to an alternate harbor is to make sure that the boat remains in an environment that is not susceptible to dings, scratches, or wear
- This sounds like it will be a total inconvenience to slip holders and a mess for years. I think a less invasive approach should be considered
- Use of my boat. Damages to my boat
- We are hoping that we will, somehow, have access to our boat during the H finger construction phase. I.e. how do we get to H finger while the main walkway is under construction?
- We cherish our marina 1 windward facing slip and would hate to lose it. We worry about construction chaos and being moved
- We do not like relocating transformers and dist boards to the fingers. Please engineer a vault that places these facilities at increments down and under the main gangway. They can be put into fiberglass bins with sufficient servicing space around them, have suspended floors or a drain sump with bilge pump, and be accessed through manhole covers like all other ground vaults in the city. Elect conduit can be up in the float structure and drop into the waterproof box. If buoyancy is too great vs. weight of transformer, deepen and pour concrete floor to counterweight. This transformer system would most likely be far less expensive than having 16 new transformers and boards not to mention the loss of slip fees experienced by shortening 32 slips 3-6 ft in length. Boats which now can be up to 3' longer could no longer hang over their actual slip length in the shortened bays - plus they would risk banging into the transformers. If you have seen the way some people operate their boats, you are asking for an electrical accident you would not want to litigate!
- We want to be cooperative but not to be taken advantage of!

OTHER ISSUES THE CITY SHOULD CONSIDER

SANTA BARBARA WATERFRONT MARINA 1 REPLACEMENT PROJECT STAKEHOLDER QUESTIONNAIRE RESPONSE SUMMARY

- Consider a wi-fi or wi-max installation instead of hard wiring for TV, phone, computer links. Technology may limit length of hard wiring these utilities. 2. Receptacles for electric, water, and other utilities should be accessible from the walkway. 3. Dock box, water, and power should be available at each boat. 4. The dock's construction should be designed to allow for better water flow throughout the harbor
- 1: Separate slip for each boat
- A dinghy dock for liveaboards during construction would help alleviate getting around the construction day & night. Move the mooring dinghy dock to M3 ramp!!
- Access to the boat during construction - shuttle? Notification about project and upcoming closures etc
- Are we considering any green products in this construction?
- Are you going to suspend one's slip fees for the next few years to pay for the inconvenience
- As I live in Georgia, and rarely take my boat out, feel free to berth a vessel immediately aft of my slip on the side tie. It won't affect me at all. They could plug into my power center at the dock box also. Good luck with the new project!
- As mentioned before, I'm concerned about the electrical boxes being placed on the fingers - the humming sound and the slip space they will take up. And of course the general disruption is always a concern - however I know we need to do this and will work together to make this as smooth as possible. Thanks for your communication on this project
- Can boat/slip owner have a preference in parking spaces closer to the exit booth
- City generally does a decent job of maintaining and running marina but more aggressive maintenance could reduce ultimate costs of replacement by fixing things as they start to breakdown
- Consideration of using a covering of the new docks that was placed on M dock in Marina 1. It has worn well with no maintenance
- Could we get an independent (not Santa Barbara) opinion about the need to start this project now? Do you have competitive bids from other contractors? What will the final marina look like in terms of slips - number of slips, sizes of slips, amenities, etc
- Dependable power source. The incident on R dock cost me over \$1,200.00 in repairs to my electronic devices
- Fire spreads from vessel to vessel a major concern. A system of fire extinguishers is very essential to slip holders throughout walkways and docks
- How about some flower pots installed on the piles? They could be hand watered or serviced by an inexpensive drip system. Low maintenance, water conserving plants are available that would thrive in a salt water environment. Everything I have seen about the project seems to focus on structural and scheduling issues, and nothing has been mentioned about aesthetics. Also, I am concerned about funding for the project. I was told by the Waterfront Office that the project would be paid for through loans, with the

OTHER ISSUES THE CITY SHOULD CONSIDER

remainder of it paid for "by a combination of loans and Waterfront capitol funds". This sounds very ambiguous and leaves fee increases a distinct yet tongue-in-cheek possibility. Parking sticker fees have skyrocketed in recent years. Can you convince me that the parking lot costs 50% more to maintain now than it did five years ago? Will they double again when it comes time to begin construction on phases 5-10? Convince me that this project will not be funded by burning appropriations in long term fee increases. I have a nagging feeling that there may be some overly creative accounting going on. And if you're going to piss down my leg and tell me it's raining, it couldn't hurt to have a bouquet of low water use flowers to give me at the same time

- I have no complaints with facilities that would justify the capitol expenditures for a "rebuild"
- I have serious concerns regarding the potential negative impact on our business if provision is not made for us to reasonably moor boats for sale in such a way that they can be seen, shown, and demonstrated. I am particularly concerned after experiencing negative impact caused by Sea Center construction on Stearns Wharf that cost us over \$60,000 and which was not reimbursed. The Museum of Natural History was repeatedly asked to take specific reasonable measures to mitigate the impact, but did not do so despite repeated requests
- I might consider pulling our boat out of the water during the time frame needed. Would like consideration \$ for slip fee during this time as well as free trailer entry to launch the boat
- I think the whole project is a gigantic boon-doggle
- I want the same slip (*slip number removed for privacy purposes*) or same position (upwind) on the finger after the project is finished
- I would appreciate at least a month's notice prior to any work done on my finger or immediate walkway
- I would like to have kayak racks for boat owners
- Ice machine? Electric vehicle charging station? Portable holding tank and pump out that rolls to your slip
- It's time to think about a NO SMOKING policy in the harbor
- Keep all electrical power above water, i.e., embedded in new dock
- Keep the lighting where it is. Improve the cleat attachment
- Ladders at end of docks to assist getting out of the water if you fall in
- Larger cleats
- My husband wishes there were more slips in the marina for boats 35 fee and under
- None
- Put dinghies on deck or special dock
- regular size dock box
- Remodel bathrooms near entry gate to Marina 1
- Security is a big issue with the money tied up in the marina (boats and equipment). It must also be high on the City's list. Are video monitors with better lighting in the plans?
- Some form of kayak storage
- Thank you for all your service!
- Thanks for doing the project and considering our input! We appreciate how well the harbor and facilities are maintained!

OTHER ISSUES THE CITY SHOULD CONSIDER

- Unknown at this time - The plans are too general for us to be able to list concerns at this time
- We recently rebuilt docks by building new sections first, then floating them in, remove the old section and tie in the new section. Install temporary boxes and upon completion - run utilities in pre-installed conduit and plumbing
- Wireless internet access

Marina 1 Replacement Project

Marina 1 Stakeholder Questionnaire Summary



Harbor Commission Presentation
Council Chambers –
Thursday, March 20, 2008

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Stakeholder Questionnaire

597 Slips in Marina One

Nov. 2007: Harbor Commission directed Waterfront Staff to conduct a survey of the Marina 1 Stakeholders

December 2007: Staff posted a Stakeholder Questionnaire survey via the *Docklines* newsletter, an online Survey Monkey and Harbormaster's Office.

December 2007 to February 2008: Questionnaire responses collected with 125 responses received.

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Stakeholder Questionnaire

Questionnaire provides feedback of Marina 1 Stakeholders' wants and needs.

Questions are arranged in two sections:
General and Construction related issues.



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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Questionnaire Response

Majority of 125 respondents have sailboats

| Sail Boats vs. Power Boats in Marina 1 | | | |
|--|-----|-------|--|
| Sail boats | 81 | 64.8% | |
| Power boats | 42 | 33.6% | |
| Declined to state | 2 | 1.6% | |
| Total | 125 | 100% | |

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Questionnaire Response

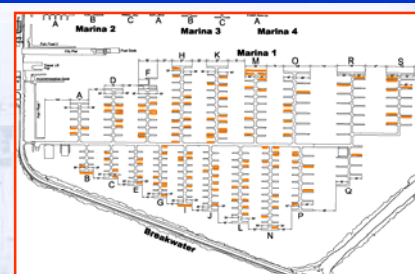
81% responses came from boaters with 25' to 40' boats
81% of Marina 1 slip sizes are 25' to 40'

| Respondent Boat Length | | | Marina 1 Slip Inventory | | |
|------------------------|-----|--------|-------------------------|-----|--------|
| 25' - 30' | 42 | 33.6% | 25' | 148 | 24.8% |
| 31' - 35' | 29 | 23.2% | 30' | 128 | 21.4% |
| 36' - 40' | 30 | 24.0% | 35' | 136 | 22.8% |
| 41' - 45' | 10 | 8.0% | 40' | 73 | 12.2% |
| 46' - 50' | 5 | 4.0% | 50' | 63 | 10.6% |
| Over 50' | 7 | 5.6% | 60' | 29 | 4.9% |
| Did not specify | 2 | 1.6% | End Ties | 20 | 3.4% |
| Total | 125 | 100.0% | Total | 597 | 100.0% |

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Questionnaire Response



Map shows slipholders who responded

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Questionnaire Response

Majority of 125 respondents are recreational boaters

Type of Boater

| | | |
|----------------------|------------|---------------|
| Recreation | 103 | 82.4% |
| Liveaboard | 13 | 10.4% |
| Commercial Fishermen | 4 | 3.2% |
| Other | 3 | 2.4% |
| Yacht Sales | 1 | 0.8% |
| Commercial Operator | 1 | 0.8% |
| Total | 125 | 100.0% |

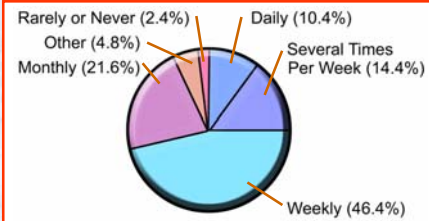


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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Questionnaire Response

Frequency of Boat Use



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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Utility Use / Comments

Average 87% satisfaction rate for all utilities

| % of Respondents Stating Adequate Utilities | | |
|---|-----|-----|
| Power | 120 | 96% |
| Water | 119 | 95% |
| Telephone | 106 | 85% |
| Lighting | 110 | 88% |
| Sewage pumpout | 105 | 84% |
| Television | 94 | 75% |



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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Utility Use / Comments

Power:

- Dock box location
- Receptacle placement
- Supply 30 and 50 amp power

Water:

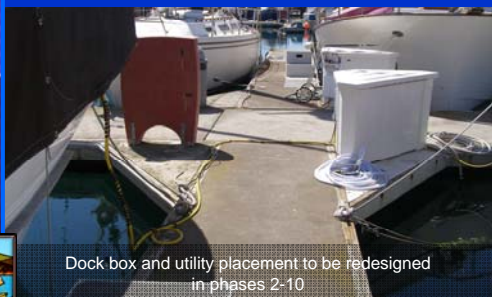
- Individual hose bibs
- Water pressure



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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Utility Use / Comments



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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Utility Use / Comments

Telephone:

- Personal cell phones
- Cox provides phone, TV & Internet

Lighting:

- Majority want more
- Low-level vs. overhead lighting

Sewage Pumpouts:

- More pumpouts
- Reliability



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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Other Amenities Requested

Better rubrails
Bigger/ better dock boxes
Dinghy/ kayak storage
More/ larger cleats
Trash/ recycle bins
Wi-fi/ high-speed Internet

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Main Headwalk and Gangway



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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Construction Related Issues

1. Utility service during construction
2. Rafting
3. Boat relocation

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Construction

Utility Service During Construction

| Length of time docked: | W/out Electricity | W/out Other Utilities |
|------------------------|-------------------|-----------------------|
| 2 days or less | 29 23.2% | 11 8.8% |
| 1 week or less | 29 23.2% | 18 14.4% |
| 2 weeks or less | 19 15.2% | 23 18.4% |
| 1 month or less | 21 16.8% | 24 19.2% |
| Longer than 1 month | 15 12.0% | 46 36.8% |
| Never/Not specified | 12 9.6% | 3 2.4% |
| Total | 125 100.0% | 125 100.0% |

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Construction

Rafting & Length of Time

| Would the boater consider rafting | | |
|-----------------------------------|-----|--------|
| Yes | 63 | 50.4% |
| No | 62 | 49.6% |
| Total | 125 | 100.0% |

| Length of time rafted | | |
|-----------------------|----|--------|
| 2 days or less | 9 | 14.3% |
| 1 week or less | 12 | 19.0% |
| 2 weeks or less | 14 | 22.2% |
| 1 month or less | 15 | 23.8% |
| Longer than 1 month | 7 | 11.1% |
| Not specified | 6 | 9.5% |
| Total | 63 | 100.0% |

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Construction

Boat Relocation to Other Harbors

| Would the boater consider relocating | | |
|--------------------------------------|-----|--------|
| Yes | 29 | 23.2% |
| No | 96 | 76.8% |
| Total | 125 | 100.0% |

- Would move for financial incentive
- Coordination with boaters out of area
- Availability at other harbors

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Construction Issues

| | |
|-----------------------|-----------------|
| Access | Navigability |
| Alternative Materials | Necessity |
| Clutter | Noise |
| Cost | Parking |
| Damage | Phase Frequency |
| Duration | Safety |
| Dust | Slip Size |
| Inconvenience | Transformers |

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Utility Use / Comments

Single and Double Berth Comparison

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Project Status

Scheduled Milestones

| | |
|------------|---------------------------------|
| Mar 2008 | 60% Plans are Complete |
| April 2008 | Complete 90% Plans |
| April 2008 | DBAW Loan Consideration |
| May 2008 | All Permits Received |
| June 2008 | Complete Plans & Specifications |
| July 2008 | Send Project to Bid |
| Sept 2008 | Award Contract |
| Jan 2009 | Begin Construction |

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Summary

- More responses than expected with valuable feedback
- Many concerns to be addressed in future phases
- Staff recommends additional Stakeholder Meeting

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Waterfront Department | Marina 1 Replacement Project Stakeholder Questionnaire Summary

Marina 1 Replacement Project

Harbor Commission Presentation
Council Chambers
Thursday, March 20, 2008

THE END

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